

MuckRock News
DEPT MR 64990
411A Highland Ave
Somerville, MA 02144-2516
64990-01622358@requests.muckrock.com

Denver Police Department
CPR Office
#420
1331 Cherokee Street
Denver, CO 80204

January 3, 2019

----- This is a follow up to a previous request: -----

Thank you for following up with me! Even if the contract only lasted a few months, I believe my FOIA request would still apply, and it would be great to have documents pertaining to that time period.

Best,
Caroline

Filed via MuckRock.com
E-mail (Preferred): 64990-01622358@requests.muckrock.com

For mailed responses, please address (see note):
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PLEASE NOTE: This request is not filed by a MuckRock staff member, but is being sent through MuckRock by the above in order to better track, share, and manage public records requests. Also note that improperly addressed (i.e., with the requester's name rather than "MuckRock News" and the department number) requests might be returned as undeliverable.

On Dec. 10, 2018:
Good Afternoon, Ms. Haskins:

The Denver Police Department does not utilize software designed to access information from social media services. For a short time in 2016, the Department contracted with GeoFeedia for social media monitoring services; however, that contract was cancelled after a few months. If you have any questions, please do not hesitate to contact me.

Mary Dulacki | Records Administrator
Department of Public Safety | City and County of Denver
p: 720.913.6262 | mary.dulacki@denvergov.org

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On Dec. 10, 2018:
Good Morning-

I believe that your initial request should have received an out of office message in which you were re-directed to another individual. Assuming that was not the case, please be advised that your request has been received and has been placed in the queue.

Mary Dulacki | Records Administrator
Department of Public Safety | City and County of Denver
p: 720.913.6262 | mary.dulacki@denvergov.org
[<https://www.denvergov.org/content/dam/denvergov/Portals/534/images/DenverEmailSignature.jpg>]

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On Dec. 5, 2018:

To Whom It May Concern:

Pursuant to the Colorado Public Records Law, I hereby request the following records:

Media reports consistently suggest that police departments around the country monitor activity on social media in order to assist with law enforcement efforts. Therefore, I request the following records:

- All records regarding the purchase of, acquisition of, installation of, subscription to, payment for, or agreements concerning software designed to access information from social media services.

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• Any and all contracts (as well as all associated amendments, exhibits, and materials), memorandums of understanding, and other equivalent agreements entered into by this agency with any software or equipment company providing services related to social media surveillance, including but not limited to:

- BrightPlanet
- Geofeedia
- Intrado Inc.
- LifeRaft
- Magnet Forensics
- Media Sonar
- Signal Corporation
- ZeroFOX

Responsive materials should include but not be limited to:

- The initial Invitation to Bid, Request for Proposal, or equivalent call for contractors.
- The responsive materials provided by the winning bidder.
- Other bidder responses.
- The current contract.
- All exhibits.
- All amendments.
- All performance work statements.
- All deliverables inventories.
- All invoices related to the deliverance of software, services, or goods.

Please also include:

- All records that contain any information about the functioning of software designed to access information from social media services that is used or has been used by this agency;
- All records regarding correspondence about or with a company that offers software designed to access information from social media services, including but not limited to all correspondence about or with the companies Brightplanet, Geofeedia, Intrado Inc, LifeRaft, Magnet Forensics, Media Sonar, Signal Corporation, and ZeroFOX;
- All policies related to the acquisition and use of social media by individual officers and representatives of this agency, including all records regarding the policies that govern access to or use of software designed to access information from social media services;
- All training materials and all records used to instruct members of your agency in the proper use of software designed to access information from social media services or of the information such software is capable of accessing;
- All records regarding the sharing with entities outside this agency of information obtained from or obtained by using software designed to access information from social media services;
- All policies related to the acquisition and use of social media surveillance software by individual officers and representatives of this agency;
- All records referencing social media profiles, comments, posts, messages, or events accessed or retained from social media services through use of software designed to access information from social media services.
- All materials related to the use of any other social media platform, including but not limited to Facebook, Instagram, Twitter, Nextdoor, etc.

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The requested documents will be made available to the general public, and this request is not being made for commercial purposes. It will be used in the course of reporting for Motherboard, VICE's science and technology website (www.motherboard.vice.com).

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In the event that there are fees, I would be grateful if you would inform me of the total charges in advance of fulfilling my request. I would prefer the request filled electronically, by e-mail attachment if available or CD-ROM if not.

Thank you in advance for your anticipated cooperation in this matter. I look forward to receiving your response to this request within 3 business days, as the statute requires.

Sincerely,

Caroline Haskins

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